

## Section 6

### Glad You Asked

## **NEED HELP – ASK!**

*THE ONLY BAD QUESTION IS THE ONE YOU WANTED TO ASK, BUT DIDN'T!*

### **REGISTRAR'S OFFICE**

Grades  
Transcripts  
Catalog  
Class Schedule  
Veteran's Affairs

### **FINANCIAL AID**

Financial Aid Advice & Counseling

Financial Aid Benefits include:

PELL  
FSEOG  
LEAP  
FWSP  
Student Loans  
Financial Aid Transcripts

### **STUDENT AFFAIRS**

Admission  
Academic Advising  
Career Services  
Counseling (personal/social)  
Food Services  
General Information and Advice  
Student Problems  
Cultural/Social Experiences  
Recruitment  
Retention  
Residential Living  
Student Insurance  
Testing and Assessment  
Health Services  
Sports/Recreation  
Trio Community Outreach Programs

### **ACADEMIC AFFAIRS**

Any concerns that relate to your classes and instructors

## **LIBRARY**

Research materials Magazines Newspaper  
Typewriters and Computers  
Copier

## **FISCAL AFFAIRS AND ADMINISTRATION**

Bursar/Cashier Window  
Accounts Payable  
Deferred Payments  
Emergencies and Police Service  
Human Resources  
Information Technology Center  
Physical Plant/Facilities  
Property Control & Safety  
Any concerns about your student financial account.

## **PAYMENT METHODS**

The University does not accept personal checks. Students may pay their University accounts with cashier's checks, money orders, or cash. The University also accepts Discover, Master and Visa credit cards.

## **DEFERRED PAYMENT**

The Deferred Payment Plan (DP) allows students to defer payment of approximately 40% of their educational fees for three months. The DP requires students to pay, at the time of application, at least 60% of current fees assessed. Previous balances must be paid in full. Late fees and book purchases cannot be paid through deferred payment.

The Deferred Payment Plan, administered by the Business Office, is provided during the regular registration period. Descriptive brochures can be obtained from the Office of Accounting Services.

## GLOSSARY

- **Classification** – current year of study (freshman, sophomore, etc.)
- **Curriculum** – the courses of study offered by an educational institution or a particular course of study.
- **Extra-Curricular Activities** – activities beyond the classroom.
- **Gold and Blue** – The school colors
- **GPA** – Grade Point Average
- **Jaguar** – The school's Mascot
- **Lady Jags** – Women's Basketball Team
- **Major** – a particular field of study.
- **Metro Center** – Downtown Metro Campus – 610 Texas Street
- **NCR** – New Classroom Building
- **Port City Jags** – Men's Basketball Team
- **Non-Traditional Student** – a student who is at least 25 years of age.
- **SCB** – Student Center Board
- **SGA** – Student Government Association
- **SUMAS** – Southern University Museum of Art at Shreveport
- **SUSLA** – Southern University at Shreveport Louisiana
- **The Hanger** – Aerospace Technology Center, 1500 Airport Drive #20